

IN THE SUPREME COURT OF THE STATE OF ARIZONA

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In the Matter of: )  
 )  
EXPANDING THE ONLINE ) Administrative Order  
DISPUTE RESOLUTION PILOT ) No. 2019 - 73  
PROJECT IN THE SCOTTSDALE ) (Affecting Administrative  
CITY COURT ) Order No. 2019-04)  
\_\_\_\_\_ )

The Arizona Judiciary’s strategic agenda, *Advancing Justice Together: Courts and Communities*, includes the goals of “Promoting Access to Justice” by exploring the use of technology-based access to justice solutions and “Improving Court Processes to Better Serve the Public” by improving timeliness and efficiency of processing court cases.

On January 16, 2019, this Court issued Administrative Order No. 2019-04 authorizing the Scottsdale City Court (“court”) to participate in an Online Dispute Resolution (ODR) pilot project to experiment with the use of technology to allow defendants to resolve misdemeanor cases without coming to the courthouse. The court wishes to expand this technology to parking ticket cases that defendants seek to resolve by way of a documentary hearing.

Therefore, pursuant to Article VI, Section 3, of the Arizona Constitution,

IT IS ORDERED that the court is authorized to include in its ODR pilot project parking ticket cases that defendants seek to resolve by way of a documentary hearing. The following procedures for ODR cases are adopted to implement the parking ticket portion of the project:

1. Eligible Cases

The court shall establish eligibility criteria for the cases to include in the parking ticket portion of its pilot, however all cases must meet the eligibility criteria established by Rule 10.2 of the Arizona Rules of Civil Traffic and Civil Boating Cases, except that defendants need not show that a substantial hardship in personal attendance exists in order for the case to be eligible.

2. Official Record of ODR Cases

Forms transmitted through the ODR platform must be substantially similar to Forms 8 through 10, Arizona Rules of Civil Traffic and Civil Boating Cases.

All documents electronically transmitted for filing and that are file-stamped and maintained by the court shall be considered the original documents of record. A copy of any of these documents upon which the court has placed its seal attesting to the document's authenticity shall be considered a certified copy of the original.

3. Document Format

Any court rule requiring that a document be an original, be on paper or other tangible medium, or be in writing, is satisfied by the documents defined as the original documents herein.

4. Program Policies, Procedures, and Guidelines

The court shall develop written program policies, procedures, and guidelines as necessary in consultation with the AOC.

IT IS FURTHER ORDERED that provisions of this Order that are inconsistent with the Arizona Rules of Court shall supersede procedural requirements of the rules.

IT IS FURTHER ORDERED that the AOC shall provide the Arizona Judicial Council with a final report on the ODR pilot project related to misdemeanor pleas and parking tickets by June 30, 2020.

Dated this 25th day of June, 2019.

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SCOTT BALES  
Chief Justice