

ARIZONA SUPREME COURT

Administrative Office of the Courts
1501 West Washington, Suite 105
Phoenix, Arizona 85007

Request for Proposals RFP 14-01 Statewide Arizona Courts Electronic Payment Processing System

Addendum 1

October 16, 2014

The following revisions shall be incorporated into this solicitation:

ATTACHMENT A: SOW Specifications and Response Matrix, Section 3.2.16.A., shall now read:

A. Deposit into a “settlement” account managed by the electronic payment service from which automated next-day (a one-day delayed disbursement may be acceptable), disbursements are deposited directly into specific local court and AOC bank accounts; and/or

ATTACHMENT A: SOW Specifications and Response Matrix, Section 3.2.40, shall now read:

It is preferred, however not required, that the electronic payment service assume responsibility for chargebacks and disputes and allows the AOC and local courts to retain funds. (Payment Guarantee)

ATTACHMENT A: SOW Specifications and Response Matrix, new SOW specification shall read:

Section 3.2.41:

SOW Specifications

Electronic payment service must provide merchant processing services. It would be preferable to have one master settlement account held by the AOC with sub-accounts for each local court. As the master account holder the AOC would be responsible for payment of all merchant processing fees. Merchant processing fees are expected to be determined by the master account volume (sum of all sub-accounts).

Additional Requested Information

Describe your merchant services solution and how you would intend to implement with Arizona.

SECTION 7: SUBMISSION REQUIREMENTS, Section 7.1, #4 shall now read:

Proposal References (Section 4.3) (Use as page 2 of proposal)

There are no further changes at this time to the solicitation.