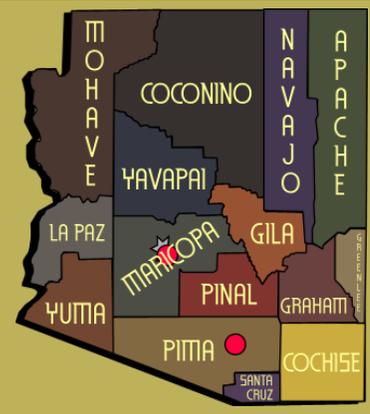


COURTS IN MARICOPA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2015-2017 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Improve automated case processing efficiency by updating case management systems.
- Increase electronic information sharing both inside courts and with justice partners. Increase e-filing and e-services with appropriate policy backing.
- Continue digitizing court documents; implement electronic document management in courts where none exists yet.
- Enable essential court business to continue during a physical disaster or pandemic; locate alternate facilities from which to operate.
- Maximize limited resources and use creative management to address workforce needs and morale.
- Provide electronic access to court services and public records aligned with updated policies.
- Continue to increase amount of digital recording and web-based conferencing in courtrooms.
- Develop technology systems that will authenticate, validate, and verify official documents.

CY 2013 ACCOMPLISHMENTS

- Continued development of various modules for the ICIS Next Generation case management system.
- Completed numerous infrastructure enhancements, integration projects, and administrative projects for various departments of the superior court. Working on CCI extract for AOC eAccess project.
- Made numerous improvements to ezCourtForms and the website that hosts them; replaced Word documents with fillable PDF forms on the self-service center website.
- Justice courts integrated online payment of civil traffic citations with CMS, greatly reducing labor.
- Clerk's Office completed Phase II of Juvenile ECR; e-filing of petitions to revoke, an upgrade to OnBase; a redesigned intranet; and enhancements to various existing automated solutions.
- Mesa continued to commit substantial resources to development of the large volume court enhancements to the replacement CMS for ACIST, on behalf of the non-AZTEC LJ courts.
- Phoenix began exploring current case management system upgrade options while completing numerous improvements to current infrastructure and automated systems.
- Numerous limited jurisdiction courts improved local infrastructure and automation, enhanced courtroom technology, and fortified local business continuity plans.
- Submitted consolidated IT strategic plan with input from court departments and many limited jurisdiction courts.

STATEWIDE PROJECTS: IMPACTS, CONCERNS, AND PARTICIPATION PLANS

LJ CMS Several municipal courts at end of life with non-AZTEC CMSs; Gilbert FullCourt enhancements continue; Chandler has no CMS replacement plan; Mesa continues leading LJ CMS large volume effort; Phoenix focusing on extending life of current CMS; Scottsdale continues enhancing AZTEC Wizard front end; Tempe planning electronic purge processes to comply with ERR&D report.

JOLTSaz Continuing to enhance iCIS Juvenile; electronic court record & distribution is live.

LJ EDMS MCJC continuing OnBase Online expansion; Clerk upgraded to OnBase 12; not much data about smaller courts' EDMS plans as e-filing nears.

e-Filing/Std Forms AZTurboCourt e-filing underway; have justice partner e-filing and e-distribution; numerous LJ courts continuing e-citation, photo red light, online payment, DDS interfaces; Phoenix continuing real-time e-warrant approvals.

Bench Automation Architecture eFiling Foundation takes steps to address judges' needs; no LJ input provided. Superior and justice courts as well as Clerk's Office develop and maintain own solutions due to volume and staffing levels; some non-target items persist but plans are generally in place to transition to target architecture items; some municipal courts have no clear transition plans for aging systems; some courts and departments still using out-of-support server O/S and DBMS. Clerk's Office has numerous local apps in MS-Access posing risk.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
ADMIN Conversion to MS Office 2010 - Superior Court	FY14		X		Superior Court Justice Court, Adult Probation, Juvenile Probation
APD Automated Case Assignment	FY14		X		Superior Court
APD e-Filing Court Forms	FY15		X		Adult Probation
APD Generic Assessment Model	>FY15		X		Adult Probation
APD Macros	FY14		X		Superior Court; Adult Probation
EFSP – Electronic Filing Service Provider	FY14		X		Superior Court; Clerk of Court
iCISng - .net Migration of iCIS	FY18		X		Superior Court, Justice Court, Juvenile Court

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Juvenile Detention Clinic	FY15		X		Juvenile Court
Juvenile Document Imaging	FY15		X		Maricopa Superior Court and Juvenile Court
Juvenile Monitoring (15 Min Bed Check)	FY15		X		CTS + vendor
Crystal Reports to SSRS	FY14		X		Superior Court/CTS
SQL DTS to SSIS	FY14		X		Superior Court/CTS
Disaster Recovery for CMS	FY15		X		Superior Court
10 Dot Migration for Durango Complex	FY14		X		Superior Court, Juvenile Probation
AOC-CCI Extract	FY14		X		Superior Court/AOC/ Clerk
SharePoint Pilot Project	FY14		X		Superior Court
Southwest Regional Court Facility	FY14		X		Justice Court/Superior Court/County
Justice Court EDMS Project	FY14		X		Justice Court
Justice Court Pay Portal	FY14		X		Justice Court/Superior Court/ County
Data Replication	FY14		X		Superior Court/CTS
Internet / Intranet Upgrade from classic ASP to .NET	FY14		X		Superior Court/CTS

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Internet / Intranet Upgrade from DB SQL 2000 to SQL 2008R2	FY14		X		Superior Court/CTS
Upgrade iCIS from IE 8 to IE 9 or 10	FY14		X		Superior Court/CTS
MQ 5.0 to MQ 7.0 & VB6 to .NET Upgrade	FY14		X		Superior Court/CTS
eCitation	FY15		X		Chandler Muni
Electronic Criminal History Records Reports	FY14		X		Chandler Muni / PD/ DPS
Photo Enforcement Data Exchange	FY14		X		Chandler Muni
Court Order Enforcement	FY14		X		Chandler Muni
EDMS Project	FY14		X		Chandler Muni
Exhibits Tracking System	FY15		X		Maricopa Superior Court
Pre 2002 Imaging	FY15		X		Maricopa Clerk of Court
RFR Replacement	FY16		X		Maricopa Superior Court
Juvenile ECR	FY14		X		Maricopa Superior Court, Juvenile
Digital Archiving	FY14		X		Gilbert Muni
FullCourt Enterprise Enhancements	FY14		X		Gilbert Muni

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Automated Reports	>FY17		X		Gilbert Muni
Gilbert Electronic Transmission of Court Documents (GET-CourtDocs)	FY15		X		Gilbert Muni
Skywalker Development & Testing	FY14		X		Glendale Muni
Select Electronic Document Management System	FY14		X		Glendale City Project
Electronic Document Management System	FY14		X		MCJC expansion to all courts
e-Citation	FY14		X		Mesa Municipal Court
New Case Management System	FY15		X		Mesa Municipal Court / AOC / AmCad
CMS Replacement	>FY15		X		Phoenix Muni (local)
e-Traffic	FY14		X		Phoenix Municipal Court
On-Line Courtrooms/Online Judgment and Sentence Orders (JSOs)	>FY15		X		Phoenix Municipal Court
Expand EDMS	>FY15		X		Phoenix Municipal Court
Enhance V3 - Phase VI	FY14		X		(AZTEC Wizard) Scottsdale Muni
Facilities Expansion	FY15		X		Scottsdale Muni

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
CMS Data Cleanup/Migration Preparation	FY15		X		Scottsdale Muni
CMS (Themis) Enhancements to Calendaring Module	FY14		X		Tempe Municipal Court
eDispo to ADRS	FY15		X		Tempe Municipal Court; statewide
CMS (Themis) Enhancements to Protective Order Module	FY14		X		Tempe Municipal Court
Public Access Site	FY14		X		Tempe Municipal Court
CMS (Themis) Case Purge Process	FY14		X		Tempe Municipal Court

Note 1:

An "X" in "Full" indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology's Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An "X" in "Skeletal" indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An "X" in "Mention" indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.