

COURTS IN PIMA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2015-2017 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

SUPERIOR COURT, PROBATION, LIMITED JURISDICTION COURTS

- Continue functional enhancements including workflows for Pima Agave case management system and eDocs; extend integration to other justice partner systems; as part of the WANG platform migration expand calendaring/scheduling for conciliation court staff.
- Expand e-filing at GJ level to additional firms and case types and transition from pilot to production; revamp case initiation in Agave.
- Pilot new automated solutions and decision support tools for judges.
- Complete comprehensive testing of all backup systems; consolidate DR strategy into single plan.
- Optimize utilization of mobile devices; continue to update and/or replace end-of-life hardware, software products, and platforms; refresh personal computers (various courts).
- Improve services available on websites, electronic records management, and collections/web payments at limited jurisdiction courts.

TUCSON CITY COURT

- Prepare for LJ AJACS; including analysis/elimination of bolt-on programs, server upgrades, and WordPerfect replacement.
- Replace the FLAPP application with modified photo enforcement default program.
- Implement “on demand” disaster recovery solution for local servers; meet requirements for destruction of imaged paper records.
- Replace remainder of ageing desktop PCs.

CY 2013 ACCOMPLISHMENTS

- Completed testing and implemented JOLTSaz with AZYAS, successfully integrated with Agave and CAMMS.
- Completed 8th floor and courtroom renovation/remodels at superior court. Continued IT infrastructure and audio/visual equipment upgrades.
- Implemented layered network security strategy with increased redundancy.
- Implemented lobby calendar display system for juvenile court.
- All courts continued to improve breadth of Spanish language forms and webpages.
- PCCJC implemented CMS initial replacement activities; improved mobility features of public website; and improved e-citation processes.
- Tucson continued server and desktop replacements, completed QMatic upgrade, and began work on new method of receiving FARE data.
- Smaller courts expanded digitization efforts including court services online, courtroom technology improvements, videoconferencing, e-citation, and payments by phone and web.

Statewide Projects: Impacts, Concerns, and Participation Plans

LJ CMS	PCCJC implemented Agave; Tucson Muni accelerating efforts for large volume system adoption; other courts working on data cleanup to varying degrees; concern for adoption curve; will be early to mid-cycle adopter, depending on court.
JOLTSaz	Completed implementation and integration with Agave/CAMMS; working on enhancements.
LJ EDMS	High impact on current business processes and staff; several LJ courts have standalone EDMS already; will be mid to late adopters, depending on court.
e-Filing/Std Forms	Superior court expanding pilot of statewide solution; smaller courts concerned about costly changes to business processes, desire linkage to new CMS; will be early to mid-cycle adopters depending on court.
Bench Automation	Piloting eBench at superior court; LJ courts recognize potential for cost savings through reduction in paper consumption and time but see possible equipment costs at the bench; will be mid to late adopter, depending on court.
Architecture	Technology migration projects continue making progress, but there are still outdated and unsupported databases and operating systems that present risk; some locally-developed applications depend on non-standard backend products but are planned for replacement; several courts continue ftp for outside data transfers in production.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Agave Rewrite, Remove Visible Code	FY15		X		Superior Court; performance improvement
Office of Interpreter PDDLYLOG Replacement (OCI)	FY14		X		Superior Court Agave integration
Conciliation Court WANG Application Replacement	FY15		X		Superior Court; Agave integration
e-Filing, GJ Civil	FY15		X		Superior Court; Clerk of Court
CCI	FY15		X		Superior Court, Clerk, AOC eAccess
aiSmartBench	FY14		X		Superior Court; Clerk; pilot site for state
Mental Health/NICS	FY15			X	Superior Court, Clerk, AOC
LearnLab Upgrade	FY14			X	Superior Court, Clerk, Adult Probation

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Disaster Recovery / COOP	FY15		X		Superior Court
Network Security	FY15		X		Superior Court; asses/remediate
Website Improvements	FY15		X		Superior Court; self-represented litigants
eDocument Workflow	FY16		X		Clerk of Court
e-Filing Enhancements	FY16		X		Clerk of Court
ADRS	FY15		X		Clerk of Court, eDocs/Agave
Public Access	FY15		X		Clerk of Court; Agave web portal
Imaging of Delinquency Social Files	FY15		X		Clerk of Court; Juvenile
JOLTSaz Enhancements	FY16		X		Juvenile, AOC
Migrate to Agave	FY14		X		PCCJC
e-Filing	FY15		X		PCCJC
FARE Collections	FY15		X		PCCJC
Establish DR Site	FY15		X		PCCJC
Coordinate and Manage FARE Data	FY15		X		Tucson City Court
Disaster Recovery Planning	FY15		X		Tucson City Court

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
AIX Server Upgrades	FY15		X		Tucson City Court
Scan/Shred	FY16		X		Tucson City Court
Existing Bolt-on Analysis	FY15		X		Tucson City Court
PC Replacement	FY15		X		Tucson City Court
OnBase Upgrade	FY15		X		Tucson City Court
Online Records Request	FY15		X		Tucson City Court
Electronic Daily Court Calendar	FY15		X		Tucson City Court
eCite Labeling	FY15		X		Tucson City Court
Automated Civil Hearing Request	FY15		X		Tucson City Court
Satellite Kiosks	FY14		X		Tucson City Court
Kronos	FY15		X		Tucson City Court
IVR (Interactive Voice Recognition)	FY15		X		Tucson City Court
Records Management Scanner	FY15	X			Marana; LJ EDMS
IT Director (Phone Switch IVR)	FY15		X		Marana
Bar Code Scanning	FY15	X			Marana

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Increase Collections	FY15		X		Marana
New LJ CMS	FY17	X			Marana
Web Page & Online Forms	FY15		X		Ajo
Records Management Case File Scanning	FY16	X			Ajo Justice; on hold for new CMS
e-Citations	FY14		X		Ajo
IVR and Web Payments	FY15		X		Ajo
SmartBoard in Courtroom	FY17		X		Ajo
New LJ CMS	FY17	X			Ajo
Implement Document Imaging	FY16	X			Green Valley
Printable Forms on Webpage	FY15		X		Green Valley
Automated Forms in Courtroom	FY15		X		Green Valley
Audio Recording in Courtroom	FY15		X		Green Valley
Wireless Connectivity	FY15		X		Green Valley
Electronic Court Calendar	FY15		X		Green Valley
Security Enhancement	FY15		X		Green Valley

TECHNOLOGY PROJECTS

Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
New LJ CMS	FY17	X			Green Valley
EDMS / CDR	FY15		X		Oro Valley; AOC
Security Cameras	FY14		X		Oro Valley; add cameras
e-Filing	FY16		X		Oro Valley; on hold for new CMS
File Destruction	FY15		X		Oro Valley; ACJA 1-507
Video Initial Appearances	FY15		X		Oro Valley
Jury+ Upgrade	FY15			X	Oro Valley; JSI; CDW-G
Records Management	FY15			X	Oro Valley; file tracking
Courtroom Forms	FY15		X		Oro Valley
New LJ CMS	FY17	X			Oro Valley
Fill-in, Printable Forms on Website	FY15		X		Sahuarita
e-Citation	FY15		X		Sahuarita
Records Management	FY17	X			Sahuarita
New LJ CMS	FY16	X			Sahuarita
Online Payments	FY15		X		Sahuarita

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
Courtroom/Judge Laptop	FY15		X		South Tucson
Digital Recording	FY15		X		South Tucson; Liberty
e-Citation	FY14		X		South Tucson; STPD
Web Page Enhancements	FY16		X		South Tucson
Increase Payment Options	FY15		X		South Tucson
FARE Implementation	FY14		X		South Tucson
Electronic Records Management	FY17		X		South Tucson; AOC
Records Management Case File Scanning	FY17	X			South Tucson; AOC
New LJ CMS	FY17	X			South Tucson, statewide project

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.