

IN THE SUPREME COURT OF THE STATE OF ARIZONA

In the Matter of:)
)
LEGAL ADVICE – LEGAL) Administrative Order
INFORMATION GUIDELINES) No. 2007 - 28
MANDATORY SIGNAGE)
_____)

Administrative Order No. 2006-40 entered on May 3, 2006, established the Legal Advice – Legal Information Guidelines Task Force to review materials and information gathered from other states that have adopted policy statements, develop standards adopting authoritative distinctions between legal information and legal advice for guidance to court staff, and to determine the best method(s) for implementation of the proposed guidelines in Arizona’s courts that will promote consistent quality service. The Court further ordered the Task Force to provide a final report and recommendations to the Arizona Judicial Council for adoption by March 2007.

On March 6, 2007, the Arizona Judicial Council approved the Task Force’s final report and recommendations, including the recommendation that the signage in Appendix A be prominently displayed at court service counters, self-service centers, and law libraries open to the public. The Council further approved the posting of signage in Spanish at the discretion of each court.

Now, therefore, pursuant to Article VI, Section 3, of the Arizona Constitution,

IT IS ORDERED that the attached content is approved for posting and shall be prominently displayed at court service counters, self-service centers, and law libraries open to the public no later than December 31, 2007.

Dated this 22nd day of March, 2007.

RUTH V. MCGREGOR
Chief Justice

APPENDIX A

WELCOME TO THE ARIZONA COURTS

WE WILL BE HAPPY TO HELP YOU IF WE CAN. AS WE MUST BE FAIR TO EVERYONE, WE ARE ALLOWED TO HELP YOU ONLY IN CERTAIN WAYS.

This is a list of some things court personnel can and cannot do for you:

- We can explain and answer general questions about how the court works.
- We can give you general information about court rules, procedures, and practices.
- We can provide you with the number for lawyer referral services, legal aid programs, and other services where you can get legal information.
- We can provide court schedules and information on how to get a case scheduled.
- We can give you information from your case file that is not restricted.
- We can provide you with court forms and instructions that are available.
- We can usually answer questions about court deadlines.

- We cannot tell you whether or not you should bring your case to court.
- We cannot tell you what words to use in your court papers or whether they are correct.
- We cannot tell you what to say in court.
- We cannot give you an opinion about what will happen if you bring your case to court.
- We cannot conduct legal research for you.
- We cannot talk to the judge for you or let you talk to the judge outside of court.
- We cannot alter court documents.

OUR ABILITY TO ASSIST YOU WILL DEPEND ON THE TIME AND RESOURCES AVAILABLE AS WELL AS THE SCOPE OF OUR RESPONSIBILITIES, KNOWLEDGE AND EXPERIENCE.