

**Supreme Court Board of Legal Document Preparers**

Arizona State Courts Building  
1501 West Washington, Phoenix, AZ 85007  
Conference Room 119A  
12:00 p.m. - 1:00 p.m.

June 11, 2007  
Approved Regular Session Minutes

**MEMBER ATTENDANCE**

**Members Present:**

Vellia M. Pina  
Cynthia S. Felton

**Telephonically Present:**

Judge Roland Steinle  
J. Ward Sturm  
Kristina Fredericksen  
Mary Ellen Carlton  
Carol L. Wells  
Dr. Roger Hartley  
Les Krambeal  
Virlynn Tinnell

**Members Absent:**

Frank Costanzo

**OTHER ATTENDEES**

**AOC Staff Present:**

Rhonda Simmons  
Linda Grau  
Kimberly Siddall  
Maryanne Baiza  
Nina Preston  
Dara Fonseth  
Lauren Eiler  
Tony Posante

**Guests:**

Debra Shaffer  
Daniel Gray  
Lorina Torres  
Adam Nierenberg  
Patrick Flanery

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**CALL TO ORDER**

*Called to Order By:*  
*Time:*

Judge Roland Steinle, Chair  
12:00 p.m.

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**1) REVIEW OF PENDING COMPLAINTS**

**1-A:**        *Review, discussion, and possible action regarding the following complaints:*

**03-L019 – Allen Merrill**

**06-L076 – Allen Merrill**

**05-L062 – Daniel Gray**

**Individuals Addressing the Board:** Lauren Eiler

**Discussion:** The Board discussed Complaint Number 03-L019

**Motion:** Moved to dismiss Complaint Number 03-L019 as recommended.

**Motion Proposals:** First        Judge Roland Steinle  
                                 Second        Cynthia Felton

**Motion Results:** Pass        LDP-07-130

*Vellia Pina appeared at 12:05 p.m.*

*Dr. Roger Hartley appeared telephonically at 12:05 p.m.*

**Discussion:** The Board discussed Complaint Number 06-L076.

**Motion:** Moved to dismiss Allegation 1 of Complaint Number 06-L076 as recommended.

**Motion Proposals:** First        Mary Carlton  
                                 Second        Kristina Fredericksen

**Motion Results:** Pass        LDP-07-131

**Discussion:** The Board discussed Allegation 2 of Complaint Number 06-L076.

**Motion:** Moved to deem the alleged misconduct contained in allegation 2 to be a technical error. Further moved to issue an Advisory Letter to Mr. Merrill and require him to reimburse the consumer for duplicative fees paid by the consumer in the amount of \$18.00

**Motion Proposals:** First        Judge Roland Steinle  
                                 Second        Mary Carlton

**Motion Results:** Pass        LDP-07-132

**Individuals Addressing the Board:** Linda Grau

**Discussion:** The Board discussed Complaint Number 05-L062 – Daniel Gray:

**Motion:** Moved to determine grounds for formal discipline exists as recommended. Further moved to invite Mr. Gray to a formal interview before the Board at the July meeting.

**Motion Proposals:** First Judge Roland Steinle  
Second Mary Carlton

**Motion Results:** Pass LDP-07-133

**Amended Motion:** Moved to determine grounds for discipline exist and to defer discussion of sanctions until after the formal interview.

**Motion Proposals:** First Mary Carlton  
Second Kristina Fredericksen

**Motion Results:** Pass LDP-07-134

**1-B:** *Review, discussion, and possible action regarding Hearing Officer Andrew Marshall's Recommendation Report regarding Steven Wyner and complaint numbers 2005-L055, 2005-L059, and 2005-L071.*

**Individuals Addressing the Board:** Lauren Eiler

**Discussion:** The Board discussed the Hearing Officer's Recommendation Report regarding Steven Wyner.

**Motion:** Moved to accept the Hearing Officer's recommendation to revoke Mr. Wyner's Certification.

**Motion Proposals:** First Mary Carlton  
Second Dr. Roger Hartley  
Opposed Cynthia Felton

**Motion Results:** Pass LDP-07-135

**2<sup>nd</sup> Motion:** Moved that fines should not be imposed.

**Motion Proposals:** First Mary Carlton  
Second Dr. Roger Hartley

**Motion Results:** Pass LDP-07-136

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## 2) CERTIFICATION AND ELIGIBILITY

**2-A:** *Interview with and possible action regarding applicant Patrick Flannery.*

***Individuals Addressing the Board:*** Kimberly Siddall

***Discussion:*** The Board conducted a formal interview with Patrick Flannery to discuss his application, his disbarment from Minnesota, and the two civil actions.

***Motion:*** Moved to recommend to the Supreme Court that Mr. Flanery be granted certification. Further moved that if the Supreme Court approves certification for Mr. Flanery, Mr. Flanery shall be instructed to change his website so that he is not advertising himself as a lawyer.

***Motion Proposals:*** First Judge Roland Steinle  
Second Mary Carlton

***Motion Results:*** Pass LDP-07-137

***2-B: Interview with and possible action regarding applicant Lorina Torres.***

***Individuals Addressing the Board:*** Kimberly Siddall

***Discussion:*** The Board conducted a formal interview with Ms. Torres to discuss her application, failure to disclose arrests and/or citations on both applications, and to discuss employment issues at Bankruptcy & Divorce.

***Motion:*** Moved to defer consideration of this application until the next meeting, to provide Ms. Torres time to clear up outstanding warrants.

***Motion Proposals:*** First Judge Roland Steinle  
Second Mary Carlton

***Motion Results:*** Pass LDP-07-138

***Amended Motion:*** Moved to defer consideration of this application until the July 23, 2007 meeting.

***Motion Proposals:*** First Judge Roland Steinle  
Second Kristina Fredericksen

***Motion Results:*** Pass LDP-07-139

***2-C: Interview with and possible action regarding applicant Debra Shaffer.***

***Individuals Addressing the Board:*** Kimberly Siddall

***Discussion:*** The Board conducted a formal interview with Ms. Shaffer to discuss her application and the failure to disclose a conviction.

**Motion:** Moved to defer consideration of this application until the July 23, 2007 meeting.

**Motion Proposals:** First Judge Roland Steinle  
Second Mary Carlton

**Motion Results:** Pass LDP-07-140

**2-D:** *Review, discussion, and possible action regarding requests for continuing education extensions for the following individuals:*

***Brent Miller***

***Gary Moser***

**Individuals Addressing the Board:** Kimberly Siddall

**Discussion:** The Board discussed Mr. Miller's request that the requirement that he obtain continuing education credits be waived or alternatively that he be granted additional time to obtain his required continuing education credits.

**Motion:** Moved to deny Mr. Miller's request.

**Motion Proposals:** First Dr. Roger Hartley  
Second Judge Roland Steinle

**Motion Results:** Pass LDP-07-141

**Discussion:** The Board discussed Mr. Moser's request for additional time to obtain his required continuing education credits..

**Motion:** Moved to deny Mr. Moser's request.

**Motion Proposals:** First Mary Carlton  
Second Ward Sturm

**Motion Results:** Pass LDP-07-142

**2-E** *Review, discussion, and possible action regarding the request of Cynthia Wood to retake the Legal Document Preparer Examination.*

**Individuals Addressing the Board:** Kimberly Siddall

**Discussion:** The Board discussed Ms. Wood's request to retake the Legal Document Preparer certification examination.

**Motion:** Moved to grant Ms. Wood's request to retake the exam.

**Motion Proposals:** First Mary Carlton

Second Virlynn Tinnell

**Motion Results:** Pass LDP-07-143

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### 3) REVIEW OF CERTIFICATION APPLICATIONS

**3-A:** *Review, discussion, and possible action regarding pending applications for 2007-2009 certification renewal.*

**Individuals Addressing the Board:** Kimberly Siddall

**Discussion:** The Board discussed the renewal applications for the following applicants:

Sandra Anderson  
Jodi Brown  
Elaine Carlton  
Victoria Cegla  
Walter Chapko  
Edward Daily  
Richard Davis  
Lucinda Diaz  
Mabel Foster  
Rochele Hoekstra  
Joanne Ingram  
Carol Keller  
Kathleen Kindred  
Robert Lipsey  
Irene Mayer  
Nadia Meza  
Vellia Pina  
Diana Portanova  
Lolita Prescod  
Mary Jo Randall  
Betsy Ross-Retchin  
Armando Saenz  
Andrew Sarager  
Holly Skelton  
Dorothy Sollars  
Eleanor Tarman  
Susan Vasquez  
Chris West  
Alejandro Zalazar  
AAM, LLC (Salina McCarthy)  
Advanced Legal Services (Marwan Sadeddin)  
Affordable Legal Document Services, Inc. (Carol Keller)  
Americana Services (Vellia Pena)

Ashley Renee Enterprises Corporation (George Preston Parker)  
Cautela Corporation (Marley Beard)  
Fosters Paralegal Services, LLC (Mabel Foster)  
Majestic's Paralegal Center (Julie Haigh)  
Montgomery & Associates, Inc. (Carol Aragon-Montgomery)  
National Future Benefits Unlimited, Inc. (Robin McElfresh)  
R & R Property Management, LLC (Betsy Ross-Retchin)  
That Paralegal Place, Inc. (Carol Hooven)  
West-Word Services Corp. (Chris West)

**Motion:** Moved to grant renewal of standard certification to the applicants listed above.

**Motion Proposals:** First Mary Carlton  
Second Virlynn Tinnell  
Recusal Vellia Pina

**Motion Results:** Pass LDP-07-144

**Discussion:** The Board discussed the renewal application of Aldo Castaneda who has obtained 9.5 continuing education credits through self-study methods.

**Motion:** Moved to grant Mr. Castaneda renewal of his certification and to assess a \$50.00 delinquent continuing education fee to be remitted no later than June 29, 2007.

**Motion Proposals:** First Judge Roland Steinle  
Second Mary Carlton

**Motion Results:** Pass LDP-07-145

**Discussion:** The Board discussed the renewal applications for the following applicants who have disclosed they have complaints pending against them:

Carolyn Aragon-Montgomery  
Emil Estopare  
Cynthia Felton  
Julie Haigh  
Beverly Hall  
Maurie Hall  
Robert Hall  
Deborah Moldovan  
Marcia Nolan-Malsack  
Kenneth Singer  
Karla Wyrostek  
Affordable Document Preparation, LLC (Emil Estopare)  
Arizona Paralegal Services, Inc. (Deborah Moldovan)  
RLH Group (Robert Hall)

**Motion:** Moved to grant renewal certification to the applicants listed above and to include language in their certification letter explaining that the fact certification was granted does not prohibit the Board from taking disciplinary action on the complaint if it is determined grounds for discipline exist.

**Motion Proposals:** First Judge Roland Steinle  
Second Mary Carlton  
Recusal Cynthia Felton

**Motion Results:** Pass LDP-07-146

**Discussion:** The Board discussed the renewal applications for the applicants listed below who disclosed information which may be contrary to certification in the background information section of the renewal application:

Michael Anderson  
Cynthia Bowman  
Valerie Fishgold  
Joseph Glennon  
Les Krambeal  
Joy Partridge  
Joann Regan  
Jesse Torres  
Accounting World CPA's, PLC (Joy Partridge)  
Business World Tax Specialist, LLC (Joy Partridge)  
Financial Security Group of Arizona, Inc. (Joann Regan)  
Financial Strategies, Inc. (Michael Anderson)  
Fishgold Financial Services Limited (Valerie Fishgold)  
Northcott Bellow and Associates, Inc. (Les Krambeal)

**Motion:** Moved to grant renewal certification to the applicants listed above and to include language in their certification letter explaining that the fact certification was granted does not prohibit the board from taking disciplinary action if it is determined grounds for discipline exist.

**Motion Proposals:** First Judge Roland Steinle  
Second Virlynn Tinnell  
Recusal Les Krambeal

**Motion Results:** Pass LDP-07-147



**3-B: Review, discussion, and possible action regarding pending applications for Business Entity Exemption Extensions.**

**Individuals Addressing the Board:** Kimberly Siddall

**Discussion:** The Board discussed the following pending applications for Business Entity Exemption Extensions.

Advanced Legal Services (Marwan Sadeddin)  
Affordable Legal Document Services, Inc. (Carol Keller)  
Cautela Corporation (Marley Beard)  
Financial Strategies, Inc. (Michael Anderson)  
R & R Property Management, LLC (Betsy Ross-Retchin)

**Motion:** Moved to grant Business Entity Exemption Extensions to the applicants listed above.

**Motion Proposals:** First Virlynn Tinnell  
Second Mary Carlton

**Motion Results:** Pass LDP-07-148

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**CALL TO THE PUBLIC**

**Individuals Addressing the Board:** None.

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**ADJOURN**

**Motion:** Moved to adjourn.

**Motion Proposals:** First Judge Roland Steinle  
Second Mary Carlton

**Motion Results:** Pass LDP-07-149

**TIME:** 12:52 p.m.